



# GDPR POLICY

## GDPR Privacy Policy for Wrap-Around Care Service

### Introduction

At Impact Wrap Around we take your privacy seriously. This policy outlines how we collect, use, and protect your personal data in accordance with the General Data Protection Regulation (GDPR).

### What Information We Collect

We may collect the following personal data from parents and guardians:

- Contact details (name, phone number, email address)
- Child's personal details (name, age, medical conditions, etc.)
- Emergency contact details
- Attendance records
- Payment details for services provided

### How We Use Your Data

We use the personal data we collect for the following purposes:

- To provide wrap-around care and related services to your child
- To contact you in case of an emergency or change to the service
- To process payments and manage billing
- To comply with legal obligations (e.g., safeguarding, health and safety)

### How We Protect Your Data

We are committed to protecting your personal data. We implement security measures to safeguard your information, including secure systems for storing and handling data.

### Data Sharing

We will not share your personal data with third parties unless:

- You have given us explicit consent to do so
- We are required to do so by law or regulation
- It is necessary to deliver the service (e.g., contacting emergency services)

### Your Rights

As a data subject, you have the following rights under the GDPR:

- The right to access your personal data
- The right to correct any inaccuracies in your personal data
- The right to request the deletion of your personal data (subject to legal exceptions)
- The right to withdraw consent at any time (if consent is the basis for processing)
- The right to object to or restrict processing of your data in certain circumstances

To exercise these rights, please contact us at [impactwraparound@gmail.com](mailto:impactwraparound@gmail.com).

### Retention of Data

We will retain your personal data only for as long as necessary to fulfill the purposes outlined above and to comply with legal requirements. Once data is no longer needed, it will be securely deleted.

### Contact Us

If you have any questions or concerns about this policy or how we handle your personal data, please contact us at: [impactwraparound@gmail.com](mailto:impactwraparound@gmail.com).